

fact sheet: conferencing

Video Conferencing

An effective and powerful communication tool, video conferencing provides today's businesses with the advantages of face-to-face communication, while helping improve productivity and reduce the expense of travel.

Our easy-to-use **Video Conferencing** bridging services appeal to businesses that want a comprehensive solution, as well as to those that need only occasional access to specific features. So whatever your requirements, Verizon Conferencing is a reliable source for conducting simple, efficient, and cost-effective meetings.

Global Reach

Verizon Conferencing enables your company to conduct video conferences with a single location or multiple locations virtually anywhere in the world. Our state-of-the-art conferencing centers in the U.S., EMEA, and Asia-Pacific, connect you with customers, colleagues, or business associates across town, across the country, or around the globe.

Let Us Be Your Reliable Source for Video Conferencing

Verizon Conferencing offers worldwide standards-based service supporting both traditional ISDN and H323 IP transport protocols. Our global operations centers use a single database and reservation system, providing our customers with near real-time confirmation capability.

Our service offering includes:

- **Flexible reservations.**
 - **Phone.** Video reservations can be made via the phone through any of our conferencing centers where a trained specialist will be able to advise you on our video conferencing services.
 - **Website.** Online reservations are enabled through e-Scheduling on our website. Once you have registered for a login name and password on our website, you can reserve video conferences at your company's registered sites and see which rooms are available in near real time.
- **Bridging.** Verizon Conferencing can easily connect you to a single video location or multiple video locations worldwide. We offer professional conferencing specialists and a number of specialized features.
- **Gateway and Transcoding.** Verizon Conferencing provides the flexibility to support the interconnection of video endpoints using different transport protocols (ISDN or H323/IP) and speeds on Verizon's video bridges. IP connectivity is supported either over the Public Internet or through connection to Verizon's Private IP network (our Layer 3 MPLS VPN).
- **Point-to-Point Video Connect.** Many companies prefer to have their video provider connect all of their calls. Verizon offers point-to-point connection through our video bridges. This enables a conferencing specialist to quality check the call, and to assist with setup. Support is provided at any time during the call on request.
- **Standard and Premier Services.** With Standard Service, a conferencing specialist assists with the setup and quality check on all video conferences. With Premier Service, a conferencing specialist will monitor the call for the entire duration for quality assurance and technical assistance.

features

- Corporate scheduling capabilities
- Audio add-on features
- Customizable continuous presences screen layout

benefits

- Face-to-face meetings without leaving the office
- Global connectivity
- Instant multi-point or point-to-point video conferencing options

conferencing

- **Instant Video.** Verizon Conferencing also provides the flexibility for customers to conduct an Instant Video conference call for up to six participants, in any combination of video and audio participants, at any time. This is a subscription-based reservation-less video conferencing service with a unique dial-in number, host and participant passcodes, which can be used over and over again. Instant Video enables participants to connect at speeds up to 384 Kbps via ISDN or IP.
- **Resources.** We have dedicated personnel focused on conferencing solutions. The resources available to you include sales, operations, customer relations, reservations, services, site registration and certification, and support.
- **Video Service Rollout.** Verizon Conferencing has the resources to assist you in getting a high return on your video investment. We can recommend a process to endorse the use of video and educate your end users on how easy it is to conduct all of your calls through Verizon Business. Our conferencing specialists will be happy to meet with you to design a rollout plan.
- **Meeting Managers.** Premier level service calls with 10 or more sites may utilize our complimentary Meeting Manager service. A Meeting Manager is an experienced call coordinator who will bring together the resources to plan, choreograph, execute, and analyze your meeting from start to finish. The Meeting Manager will review the call after the conclusion, to confirm that you met all of your objectives.
- **Online Registration.** You can conveniently register your video sites online, in addition to making modifications and deactivations as necessary.
- **Certification.** We offer certification/testing so your video system is ready to conduct video calls over the Verizon video conferencing network/bridges
- **Technical Support.** If you experience a video problem, which interferes with your service, one call to our trouble support center will put you in touch with our technical specialists. They will troubleshoot your equipment and network connections to pinpoint the problem.

Additional Features and Options

In addition to all of the benefits listed, **Verizon Conferencing** offers value-added video conferencing features and options that allow you to:

- View up to nine sites simultaneously through Continuous Presence—either requested at the time of reservation or customized during your call using the Personal Layout feature (please inform your Verizon Business account manager if you require this feature for future calls)
- Add non-video sites to a call with audio add-on
- Encrypt your ISDN or IP connections to provide secure network connections during your video conference
- Outsource your conference room scheduling to Verizon Conferencing
- Rely on around-the-clock support from our video conferencing centers

Worried About Technical Difficulties During Your Video Conference?

Verizon Conferencing offers “Meeting Assurance” in the unlikely event of a technical difficulty impacting all the video sites. All video conferences include a back-up audio conference. This complimentary service enables all scheduled sites to continue the meeting via an audio bridge. In case of connection difficulty with one of more video sites, the participants can also be connected via audio lines to the other video locations.

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Call Today!

For more information about how to collaborate and work together more productively, contact your Verizon Business account manager, or call a conferencing specialist at one of the following numbers:

U.S.	1-800-475-5000
EMEA	+44-20-7950-9950
Hong Kong	+852-2802-5100
Japan	+81-3-5539-5100
Australia	1-800-505-020
Singapore	+65-6883-9144

You can also visit us at www.e-meetings.verizonbusiness.com, where you'll find a host of meeting-related resources.

Visit our website at
www.verizonbusiness.com
to learn more about
Verizon Business's
products suite.