
Verizon Enterprise Center

Audio Conferencing Quick Ticket



The [Verizon Enterprise Center Audio Conferencing Quick Ticket](#) allows you to create and monitor repair tickets through an easy to use online interface. Manage your service anytime, anywhere using quick tasks without logging in.

Create Audio Conferencing Quick Ticket

1. Enter Service ID (AUDIO CONFERENCING CONFIRMATION NUMBER)
2. If your service ID was validated, follow the steps below
 - Verify Service
 - Contact Information
 - Site Information
 - Ticket Details
 - Submit
3. If your service ID was NOT validated please enter a valid Audio Conferencing Confirmation number to continue

Monitoring a Audio Conferencing Quick Ticket

After submitting your repair ticket, you can manage, monitor, and check the status of your case by visiting [Check Status of a Repair Ticket](#). Use the **ticket number** and the **ticket PIN** to check the status of a repair ticket.

Once the repair ticket has been created, Verizon will provide frequent updates by email on the status and progress of your repair ticket.

✔ You have successfully created a ticket for Service ID: #####

Your ticket number: 2022121418892

Your ticket PIN: Tes



What's Next?
Verizon has routed your ticket to the appropriate repair team to begin troubleshooting.

How will Verizon update me about this ticket?
Verizon will email you as your ticket moves through the process.

How do I request an update or status on this ticket?
You can access the [Check repair ticket status](#) for ticket updates.
You will enter the ticket number, and the ticket PIN as it appears above.

Close

Quick Status for ticket 2022121418892

  [Manage e-Mail Notifications](#)

Ticket progression

We have your ticket. **We're working on your ticket.** **Your ticket has been resolved**

Ticket created. Testing in progress. Resolved

Repair in progress. Closed

Resolving an Audio Conferencing Quick Ticket

Resolved cases will appear as follows. If an issue reoccurs, the case can be reopened **within 10 days** for further investigation (**ATTN: Issues that are determined to be unrelated will require a new case**).

Quick Status for ticket 2022121418892



[Manage e-Mail Notifications](#)

Ticket progression

We have your ticket.



Ticket created.

We're working on your ticket.



✓ Testing completed

✓ Repair completed

Your ticket has been resolved



Resolved
The ticket will be closed. Please reopen the ticket if the issue persists.

Closed

Contact Us

BEST PRACTICES before escalating through the Verizon Enterprise Center

- To escalate your repair ticket please contact us at one of the numbers below,
- Please have your ticket number and details of the incident being reported ready so we can assist you immediately

Please select option2/option 1 for Audio Conferencing support	
US	1-800-475-5000 1-415-228-5035
Europe, Middle East & Africa	44-20-7950-9950
Australia	1800-505-020
Hong Kong	852-2802-5100
Japan	81-3-6868-2809
Singapore	65-6883-9144