

Verizon Customized Net Conference Powered by WebEx® Training Center

Features

Live PC sharing capabilities

Online whiteboards for brainstorm sessions

Single interface for audio and web meeting management

Benefits

Easy, reliable, and secure

Improved employee productivity

Real-time group collaboration

There is no denying the fact that technology has changed the way business operations are managed today. Companies can no longer depend on traditional communication methods to conduct their daily business efficiently. It is the companies that are willing to expand their communication avenues by finding ways to conduct business in a more timely and efficient manner that are taking the lead in increasing customer satisfaction, productivity, product quality, and financial performance. In fact, the use of web conferencing can be a predictor of a top-performing company.*

Help accelerate your project cycles and drive business growth with Verizon Customized Net Conference powered by WebEx® Training Center. With Verizon Customized Net Conference, you can communicate and collaborate with customers, co-workers, and partners from around the world, as well as:

- Engage trainees with interactive, media-rich instruction
- Train more people faster and more frequently
- Quiz, poll, and test trainees to track productivity
- Slash travel, rental, and venue costs from your training budget
- Increase business opportunities and revenue

Benefits for Your Business

Engage learners with lively, interactive instruction. Share powerful presentations, stream media modules or live video, and even pass control to attendees for demo applications. Set up hands-on labs, so students can practice and review before, during, or after your training sessions. Track performance with robust testing, grading, and polling tools. Then leverage your investment by creating a digital archive of training sessions for self-paced study on demand.

Company-branded site. Customers will receive a unique site with their own branding. In addition, they may select to disable certain features.

Integration with Verizon Instant Meeting. Now with one interface, leaders can control both the audio and the web portions of their meeting. Leaders may view, mute, and disconnect participants who are on their Instant Meeting number directly from the Meeting Center screen.

Easily launch your meeting. Customized Net Conference powered by WebEx Meeting Center integrates with many business applications, including Microsoft® Office, to make starting a meeting fast and easy. Send out invitations with links to your meeting directly from Microsoft Outlook®. Create action items and notes online in real-time.

Easy Collaboration With Powerful Features

PowerPanels™. Deliver full-screen views for your learners while you manage training controls behind the scenes using floating panels to track attendee activity, respond to questions presented in chat, and review poll results.

Multimedia training content. Engage learners with PowerPoint™ presentations complete with animations, transitions, Flash, 3D objects, and streaming video.

Information sharing. Share documents, demonstrate software, and sketch ideas on a white-board in real-time. Add interest by creating data and annotating on the fly.

Hands-on lab. Connect remote learners with remote computers, applications, and simulation before, during, or after live training sessions to reinforce learning with hands-on activities.

Breakout sessions. Promote active learning by conducting multiple, simultaneous small group, collaborative activities. Trainers can “walk around the room” and see how each group is doing.

Q&A. Boost interaction with threaded Q&A showing questions and related responses.

Multiple panelists. Bring in trainers from different locations to train collaboratively.

Video integration. Show learners their trainer by sharing video from a web camera or video recorder.

Fact Sheet

Integrated telephony. Choose Toll Meet-Me audio conferencing with call-in or call-back options.

Microsoft Outlook integration. Streamline scheduling using existing enterprise processes.

APIs and standards support. Extend your learning technology investments and maintain interoperability.

Testing and grading. Assess comprehension, track individual performances, and share correct answers within a session. Leverage web-based libraries for pre- and post-session training.

Polls and surveys. Measure session effectiveness and gather feedback for future sessions.

Registration. Simplify session registration.

Cross-platform support. Trainers and learners can participate from different environments. WebEx supports Windows, Mac, Linux, and Solaris operating systems.

Record and playback. Record training sessions for reuse and review. Stream recordings within live sessions or post for learners to play back at their convenience.

On-demand presentations. Create and deliver on-demand training presentations and self-paced training sessions using Presentation Studio™, an integrated WebEx solution.

Use the Power of the Internet Today

For more information about Verizon Net Conferencing and other Conferencing applications, visit www.e-meetings.verizonbusiness.com.

*Frost & Sullivan, 2006 Meetings Around the World Study sponsored by Verizon Business and Microsoft.

